

Christmas & New Year 2020/21 Opening Hours & Service Availability

	Pallet Distribution	Hazchem Network	General Haulage	Warehouse
Wednesday 23 December	Normal service	Normal service	Normal service	Normal service
Thursday 24 December	No collections Normal delivery service Closes 16:00	No collections Normal delivery service. Closes 16:00	08:00 - 15:00	08:00 – 15:00
Friday 25 December	Closed. Christmas Day.			
Saturday 26 December	Closed. Boxing Day.			
Sunday 27 December	Closed			
Monday 28 December	Closed. Bank Holiday.			
Tuesday 29 December	Normal service Manifest all jobs by 13:00	No collections or deliveries	08:00 – 16:00	08:00 – 16:00
Wednesday 30 December	Normal service Manifest all jobs by 13:00	No collections or deliveries	08:00 – 16:00	08:00 – 16:00
Thursday 31 December	No collections Normal delivery service Closes 16:00	No collections or deliveries	08:00 – 15:00	08:00 – 15:00
Friday 1 January	Closed. Bank Holiday.			
Saturday 2 January	Normal Saturday service Closes 12:00	Closed	Closed	Closed
Sunday 3 January	Closed			
Monday 4 January	Normal service to England, Wales & Northern Ireland. Scottish Bank Holiday: no deliveries in Scotland and no collections from Scotland.		Normal service	Normal service
Tuesday 5 January	Normal service	Normal service	Normal service	Normal service

Some remote delivery areas (i.e. UK Islands, Northern Ireland and Republic of Ireland) may be affected by reduced ferry crossing timetables for the period. Please contact Customer Services for more information if required.

The Hazchem Network does not operate between Christmas and New Year.

If you require any assistance or information regarding bookings or your account, please contact the Customer Services Team on 01325 313140.

Pallet Distribution & Hazchem Last Delivery Dates for Christmas

The last day of inputting freight to ensure delivery before Christmas is as detailed below:

Service	To be manifested on	Delivered by
Economy 72hr Service	Monday 21 December	Thursday 24 December
Economy 48hr Service	Tuesday 22 December	Thursday 24 December
Premium 24hr Service	Wednesday 23 December	Thursday 24 December

Amazon Booking & Manifesting Schedule

Please note this information is for planning purposes only and may be subject to change at very short notice. Please ensure you manage your on-time compliance window around the above timetable to avoid any late delivery charges.

	Deliveries to Amazon Fulfilment Centres
Monday 21 December	Normal Fixed slots applicable to all Amazon FC locations. Any freight for delivery pre-Christmas must be manifested on an A service (24hr) for delivery Tuesday 22 nd December or a B service (48hr) for delivery Wednesday 23 rd December.
Tuesday 22 December	Normal Fixed slots applicable to all Amazon FC locations. Any freight for delivery pre-Christmas must be manifested on an A service (24hr) for delivery Wednesday 23 rd December. Any freight manifested on a B service (48hr) will be booked on or prior to Monday 4 th January.
Wednesday 23 December	Normal Fixed slots applicable to all Amazon FC locations. Any freight manifested will be delivered on or prior to Monday 4 th January.
Thursday to Monday 24 to 28 December	Closed. No bookings.
Tuesday 29 December	Limited slots available to all Amazon FC locations. These slots will be used to clear any backlog of freight manifested prior to Wednesday 23 rd December.
Wednesday 30 December	
Thursday 31 December	Closed. No bookings.
Friday 1 January	
Monday 4 January	Normal Fixed slots applicable to all Amazon FC locations. Manifesting to all Amazon FC locations for delivery on or after Monday 4 th January.