

## Christmas & New Year 2021/22 Opening Hours & Service Availability

	Pallet Distribution	Hazchem Network	General Haulage	Warehouse
<b>Thursday 23 December</b>	Normal service	Normal service	Normal service	Normal service
<b>Friday 24 December</b>	<b>No collections</b> Normal delivery service Closes 16:00	<b>No collections</b> Normal delivery service. Closes 16:00	08:00 - 15:00	08:00 – 15:00
<b>Saturday 25 December</b>	<b>Closed. Christmas Day.</b>			
<b>Sunday 26 December</b>	<b>Closed. Boxing Day.</b>			
<b>Monday 27 December</b>	<b>Closed. Bank Holiday.</b>			
<b>Tuesday 28 December</b>	<b>Closed. Bank Holiday.</b>			
<b>Wednesday 29 December</b>	Normal service Manifest all jobs by 13:00	<b>No collections or deliveries</b>	08:00 – 16:00	08:00 – 16:00
<b>Thursday 30 December</b>	Normal service Manifest all jobs by 13:00	<b>No collections or deliveries</b>	08:00 – 16:00	08:00 – 16:00
<b>Friday 31 December</b>	<b>No collections</b> Normal delivery service Closes 16:00	<b>No collections or deliveries</b>	08:00 – 15:00	08:00 – 15:00
<b>Saturday 1 January</b>	<b>Closed</b>			
<b>Sunday 2 January</b>	<b>Closed</b>			
<b>Monday 3 January</b>	<b>Closed. Bank Holiday.</b>			
<b>Tuesday 4 January</b>	Normal service to England, Wales & Northern Ireland. <b>Scottish Bank Holiday:</b> no deliveries in Scotland and no collections from Scotland.		Normal service	Normal service
<b>Wednesday 5 January</b>	Normal service	Normal service	Normal service	Normal service

Some remote delivery areas (i.e. UK Islands, Northern Ireland and Republic of Ireland) may be affected by reduced ferry crossing timetables for the period. Please contact Customer Services for more information if required.

The Hazchem Network does not operate between Christmas and New Year.

If you require any assistance or information regarding bookings or your account, please contact the Customer Services Team on 01325 313140.

## Pallet Distribution & Hazchem Last Delivery Dates for Christmas

The last day of inputting freight to ensure delivery before Christmas is as detailed below:

Service	To be manifested on	Delivered by
Economy 72hr Service	Tuesday 21 December	Friday 24 December
Economy 48hr Service	Wednesday 22 December	Friday 24 December
Premium 24hr Service	Thursday 23 December	Friday 24 December

## Amazon Booking & Manifesting Schedule

Please note this information is for planning purposes only and may be subject to change at very short notice. Please ensure you manage your on-time compliance window around the above timetable to avoid any late delivery charges.

	Deliveries to Amazon Fulfilment Centres
<b>Tuesday 21 December</b>	Normal Fixed slots applicable to all Amazon FC locations. Any freight for delivery pre-Christmas must be manifested on an A service (24hr) for delivery Wednesday 22 <sup>nd</sup> December or a B service (48hr) for delivery Thursday 23 <sup>rd</sup> December.
<b>Wednesday 22 December</b>	Normal Fixed slots applicable to all Amazon FC locations. Any freight for delivery pre-Christmas must be manifested on an A service (24hr) for delivery Thursday 23 <sup>rd</sup> December. Any freight manifested on a B service (48hr) will be booked on or prior to Tuesday 4th January.
<b>Thursday 23 December</b>	Normal Fixed slots applicable to all Amazon FC locations. Any freight manifested will be delivered on or prior to Tuesday 4th January.
<b>Friday to Tuesday 24 to 28 December</b>	<b>Closed. No bookings.</b>
<b>Wednesday 29 December</b>	Limited slots available to all Amazon FC locations. These slots will be used to clear any backlog of freight manifested prior to Thursday 23 <sup>rd</sup> December.
<b>Thursday 30 December</b>	
<b>Friday 31 December</b>	
<b>Saturday 1 January</b>	<b>Closed. No bookings.</b>
<b>Tuesday 4 January</b>	Normal Fixed slots applicable to all Amazon FC locations. Manifesting to all Amazon FC locations for delivery on or after Tuesday 4th January.