

# Terms & Conditions

## Quotations

All prices quoted exclude VAT. Quotations for UK warehousing and transportation are valid for 60 days. Quotations for European or Worldwide transportation are valid for 14 days. All prices are based on normal weekdays working unless otherwise stated. Quotations are subject to the availability of a suitable route at the time of transport. Quotations are subject to good access and hard standing at loading and off-loading points. Any specific goods support, securing or handling equipment/practices are not included in quotations unless stated otherwise. Any specific stock integrity disciplines (e.g. perpetual inventory checks or stock takes) are not included in quotations unless stated or agreed otherwise. Quotations take account of current employment and working time legislation within the road transport and logistics industry. In the event of a change in legislation, Stiller Warehousing and Distribution Ltd. reserve the right to change quotations. Unless stated otherwise, no consideration of Transfer of Undertakings (Protection of Employment), TUPE, has been made. Errors and omissions excepted.

## Credit Terms & Payments

All invoices are due on demand unless express credit terms are confirmed to you in writing. Credit terms may be changed without notice. If credit terms are breached, the total amount on the account becomes due immediately. For credit accounts granted with 'Net Monthly Account' terms, payment is due at the end of the month following the month of the invoice.

If payment is not received on or before the due date, the trading account may be put on stop without notice and any goods in our care may be held until all debts are settled.

Interest at the statutory interest rate (The Bank of England Base Rate plus 8%) and debt recovery costs may be applied to any overdue accounts as set out in the Late Payment of Commercial Debts (Interest) Act 1998.

## Warehousing & Storage

All goods are stored and handled under United Kingdom Warehousing Association (UKWA) conditions.

– [United Kingdom Warehousing Association \(UKWA\) Conditions](#)

– [United Kingdom Warehousing Association \(UKWA\) Conditions Guidance Notes](#)

## **Transport & Distribution**

All goods are carried/distributed in the United Kingdom under standard Road Haulage Association (RHA) Conditions of Carriage.

– Road Haulage Association (RHA) Conditions of Carriage

– Road Haulage Association (RHA) Conditions of Carriage Explanatory Notes

All goods are carried/distributed internationally under the Convention of the Contract for the International Carriage of Goods by Road (CMR).

– Convention of the Contract for the International Carriage of Goods by Road (CMR)

Two hours are allowed for loading and unloading. Thereafter, vehicle standing time will be chargeable to the customer's account at £45.00 per hour or part thereof.

For orders of 10 pallet spaces or above, a charge equivalent to 40% of the quoted price (subject to a minimum of £50 and capped at a maximum of £200) is applicable for orders not cancelled before 5 pm the working day before collection.

Unless stated otherwise, a surcharge linked to Stiller Warehousing & Distribution's fuel (diesel) buying price is applied to the subtotal amount on each transport invoice. For every whole penny in the difference between the current buying price and the set base price of fuel (£0.90), a surcharge of 0.3%, in addition, is applied. Under a fuel price of £0.90 per litre, no surcharge applies. The current buying price is declared each accounting month (according to Stiller Warehousing & Distribution Ltd's accounting calendar) and is based on the average buying price for the previous accounting month.

## **Equipment Hire**

All equipment is hired as per our Equipment Hire Terms & Conditions. The Equipment Hire Terms may be supplemented by an Equipment Hire Agreement which defines the specification of hire.

– Stiller Equipment Hire Terms May 2020